A SUMMIT TRAFFIC TECHNICAL WHITE PAPER

Procedures - Monthly

Contextual Information for Enhanced Customer Service



Summit Traffic & Billing Solutions White Paper

Procedures - Monthly

Introduction

There are certain functions of the system that should be taken care of on a monthly basis..

Problem Statement

I need to know what I should be doing in Summit Traffic on a monthly basis.

Parameters

Use the following procedures as a basis for monthly functions to be performed.

Solution Overview

Run Billing

Run Remove Expired Data

Extend Schedules

Reset the Workstation Log

Implementation: Step-by-step process to Procedures - Monthly

1. Run Billing

- a. Be sure to run the billing for each Billing Cycle
- b. Please see the white paper for Billing the necessary billing cycles

2. Run Remove Expired Data

- a. Be sure to run Remove Expired Data each month if you have a large database. Otherwise, you could wait and do it with the Year End Maintenance
- b. Please see the white paper for Remove Expired data

3. Extend Schedules

- a. Be sure to run Extend Schedules if you don't run it in a daily or weekly basis. This is so that the schedule stay extended out into the future, which is necessary for certain reports
- b. Please see the white paper for Extend Schedules

4. Reset the Workstation log

- a. Be sure to reset the workstation log each month as it holds a lot of information and may get very large.
- b. Please see the white paper for Reset Workstation Log.